РВОТО Туре® manufacturing E&O liability APPLICATION

Before you begin, You should KNOW

- Many of the bolded words in this application have specific meanings:
 - "You," "your" and "yourself" mean the persons and entities for which insurance is being sought and their employees, officers, partners and directors. Subsidiaries are also included if the entities have more than a 50% ownership
 - "We," "us" and "our" mean the insurance company.
 - "Products" means products you design or manufacture to sell to others.
 - "Services" means activities you perform for others.
 - "Content" means data, digital code, images, masked works, scents, sounds, tastes, text or textures.
- In completing this application, you are not obligated to buy, and we are not obligated to sell, insurance.
- Incorrect, incomplete, false or misleading answers to any of the questions on this application may result in a retracted offer of coverage or a declaration that the policy is null and void. Attach additional sheets if there is not enough room in the application for an answer. If a question does not apply to you, respond "N/A" or "not applicable." If you do not answer a question, your answer will be deemed "not applicable." You must answer all of the questions and subparts of the TELL ALL Section of this application.
- Any proposal of coverage that we make will have additional terms and conditions. Carefully review the proposal before making a decision to purchase. As always, please contact your agent or broker if you have any questions.

THIS APPLICATION IS FOR A CLAIMS FIRST MADE AND REPORTED IN WRITING POLICY. CLAIM EXPENSE IS WITHIN THE LIMITS. Refer to the policy for actual coverage details. Here's an overview:

If issued, the policy will only apply to claims when

- the glitch takes place on or after the retroactive date stated in the policy and before the end of the policy period and
- the claim is first made against an insured person or entity and reported in writing to us during the time period specified in the policy and in compliance with reporting requirements. An extended reporting period may also be available.

Covered claim expenses and damages must be paid by you up to the self-insured retention amount; these payments do not reduce the limits of liability. Covered claim expenses and damages above the retention amount are payable under the policy; they reduce and may exhaust the limits of liability.

BASICS

1.	Applicant (fill in the	ne name as it should appear on the policy, if written)	
2.	city, state, zip		_ _
	city, state, zip	Phone Number	_
3.	Type of entity	Public Private	
4.	Entity structure [□Sole proprietorship □Corporation □LLC □Joint Venture □Other	
5.	In business since	(m/d/yyyy)	
6.	Have you purcha ☐Yes ☐No. If y	ised, merged or consolidated with any companies in the last three years? res, did purchase include (check all that apply) Assets Liabilities	
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7. Do you list, if n	ı have any subsidiaries? [ecessary)]Yes □No. If yes, pl	ease provide the na	ames of all subsidiaries	(attach a separate
8. Your s	taff # of principals, partners, dir # of principals, partners, dir # of engineers and technicia # of sales and marketing pe # of clerical/support person # of independent contractor # of website staff # of other	rectors and officers ans ersonnel nel			
nave a Addres	list your website home page password protected memb	ers only/private area, a Pa	also provide tempor issword/Log in ID	ary passwords and log i	in ID.
Address	s	Pa	ssword/Log in ID		
10. Does y e ∐Yes	our website(s) contain a co ☐No	omplete, accurate and	up-to-date descripti	on of your products an	ıd services ?
	list all association member				
12. 010 000	16(5)	NAIC code	e(s)		
VITALS					
Fiscal Year	Total Revenues, including Your Website Generated Revenues	Your Website(s) Generated Revenues only	Number of Units Manufactured	Average Price of Products/Services	
Next	U.S. \$ Foreign \$ TOTAL \$	U.S. \$ Foreign \$ TOTAL \$		\$	
Current	U.S. \$ Foreign \$ TOTAL \$	U.S. \$ Foreign \$ TOTAL \$		\$	
and b) a 2. Indicate%%%%%	the % of your total current products you sell or distress for services you provederal or affiliate program website ads for others other	ance selling regulations revenue from the follo manufacture ibute for others vide	and laws in foreig		

100% TOTAL	
3. Do you accept credit/debit cards or other payment vehicles for prevention procedures do you employ? (check all that apply) Visa or MasterCard's PCI/CISPVerified by other serviceStatement on your website regarding your intentio processorExtra verification of large orders by phone call/w	☐Address Verification Service (AVS) ☐Verified by ☐Never accept orders from users using free e-mail ns to prosecute fraudulent orders ☐Secure third part
YOUR WEBSITE(S) 1. Describe your website(s) (check all that apply) Presence: just info about what you do Content Aggregation: content from different sources Interactive: visitors can interact with site E-commerce: buying/selling of products and/or services	
2. Do you plan to update your website(s) in the next year? New service info Content from others User interactivity (describe)	
MANUFACTURING SERVICES FOR OTHERS 1. Please list the types of products you manufacture and service year revenues applicable to that product and/or service type. Description of Type of Product and/or Service	ces performed for others and the % of projected next, column sum must total 100%. % of projected next year revenues
	%
	%
	%
	%
	%
	%
	%
	%
	%
	%
	%
·	%
	%
	%
	%
	TOTAL 100%
2. Do you manufacture or are any of your products and/or serv the following? (check all that apply) firearms, weapons, explosives or ammunitionYesNo revenues% toys or gamesYesNo. If yes, indicate the percentagetobaccoYesNo. If yes, indicate the percentage of prdrugs, pharmaceuticals, botanical, or biological products? [If yes, indicate the percentage of projected next yea e of projected next year revenues% oiected next year revenues %

<pre>Limedical, dental or laboratory product revenues %</pre>	s ∐Yes ∐No. If ye	s, indicate the percent	tage of projected next year				
	motor vehicles, trains, watercrafts or aircrafts?						
revenues%	revenues%						
☐chemicals, cleaning products, adhesi next year revenues%	ves, or pesticides 🔲	′es ∐No. If yes, indi	cate the percentage of projected				
□ alcohol □ Yes □ No. If yes, indicate	the nercentage of pr	piected poyt year roug	nuo 0/				
food or beverages Yes No. If y	es indicate the nerce	ojected flext year reve ntage of projected nev	nues%				
textiles, fabrics or apparel Yes	No. If ves. indicate the	e percentage of projec	eted next year revenues 9/				
□cosmetics or pertumes □ yes □ No.	. If ves, indicate the p	ercentage of projected	next vear revenues %				
building or construction materials	∕es ∐No. If yes, ind	cate the percentage of	of projected next year revenues				
%		_					
3. For revenues that you will generate in y are in the following Years in Market? % Zero to One% Over One year but less than Tv% Over Two years but less than F	wo	r, what percentage of	your products and/or services				
% Five years or longer							
4 Are you developing any new products	and/ar comicee 2 []	/aa Dhia isaaa i	CH				
4. Are you developing any new products	and/or services?	res ∟ino. ir yes, piea					
Product and/or Service	Projected Release	*Projected Annual	Projected Agreement				
Tradat analor service	Date	Revenues	Value/Charge for Product				
			and/or Service				
		\$	\$				
		\$	\$				
*15.1							
*If the product and/or service is to be releaded and the chart? Yes No	ised in the current or r	ext fiscal year, did yo	u include revenues in the VITALS				
Chart: Lifes Lino							
5. Have you discontinued any of your pro	ducts and/or services	in the last three year	s? Dves DNe If yes are any				
of these products and/or services still i	n use by your custom	ers? Yes No. D	o vou plan to discontinue any of				
your products and/or services in the n	ext year? ☐Yes ☐N	lo	- , our present to another than any of				
G. Indianta have factor at							
6. Indicate how far in advance you notify c	ustomers prior to disco	ontinuance of a produ	ct and/or service				
PRIVACY							
1. Do you have a privacy policy? Yes [□No. If yes, a) has it	been reviewed by an a	attorney? Tyes TNo and b) is				
the privacy policy posted on your websit	e? ∐Yes ∐No	·	,				
2. Which of the following does your privacy policy contain? (check all that apply)							
☐ Explanation of type of info collected☐ Description of how info is collected							
Disclosure of use of info collected							
Access to and the ability for user to change or update info							
☐Description of safeguards and security	/ measures used to pr	otect info					
3 Do you provide opt-in or opt-out options							
3 Do you provide opt-in or opt-out options Receipt by users of content from you	in the following areas'	? (check all that apply)					
Collection of user information Opt-i	in Montaut	_Opt-out					
Sharing of user info Opt-in Opt-in							
· — ·							
4. Do you require users to actively agree to	or acknowledge you l	privacy policy before	they provide information?				
∐Yes		-					
EUC0707P010	© 2003-2007, Eucli	d Managers, LLC	Page 4 of 11				
			-3				

5. 6.	Is the point of information collection secure?				
7.	. Do you sell or share personal and/or confidential information gathered from customers or others (this includes info gathered from your website or by other means)?				
8.	Do your operations require you to care for the confidential or personal info of others? Yes No. If yes, indicate which of the following kinds of info are cared for (check all that apply). Medical Financial Inventory Intellectual Property Customer Data Legal Work History/Resume Criminal Records Other				
C	ONTENT				
	Does your website contain a chatroom, bulletin board or any other type of interactive exchange which can be viewed by others? Yes No. If yes, does your website have disclaimers and guidelines regarding the use of and content disseminated on the interactive exchange? Yes No. Are users required to acknowledge disclaimers and guidelines prior to participation? Yes No. Who manages your interactive exchange? You Subcontractor. Do you make the subcontractor contractually responsible for liabilities arising out of the interactive exchange? Yes No. Do you or your subcontractor exercise editorial control over your interactive exchange?				
2.	In your advertising and marketing material, including all of your websites, do you a) compare yourself to your competition? Yes No, b) compare your products and/or services to your competitors' products and/or services? Yes No, c) claim that you or your products and/or services are superior to your competition? No, and/or d) make guarantees or warranties? No				
3.	What type of content is available on your website(s)? (check all that apply) Entertainment/Games				
4.	Which of the following are included in your intellectual property and/or business methods clearance procedures? (check all that apply) The acquisition of all the necessary rights, licenses, releases and consents applicable to content and products and/or services created or provided by you or by third parties Legal review of the items checked below performed prior to release, use or dissemination regardless of the medium content technology used products and/or services packaging business methods websites advertising and marketing material Legal review performed with respect to laws in jurisdictions outside of the U.S. New hire and independent contractor agreements which include signed statements to the effect that they will not disseminate or use a previous employer's or client's trade secrets and other intellectual property The contractual acquisition of all rights (including electronic rights) to work done for you by third parties, including hold harmless and indemnification clauses, which inure to your benefit pertaining to that work Legal review of all updates or changes to the content, business methods and functionality of your website prior to dissemination or implementation Permission of sites you link to or frame Legal review of sites you link to or frame Legal review of all Referral and Affiliate Program agreements Disclaimers on your website pertaining to content made available or disseminated				
	names, designs or logos				

	□ content searches and clearances performed by □ your legal counsel □ professional search company
	☐ computerized database search ☐ Permission to use and legal review of the trademarks and/or servicemarks of others
	Legal review of all Licensing and/or Cross-Licensing Agreements
5.	Do you have an established policy and process in place to address complaints of inaccurate, defamatory, infringing or problematic content on your website(s), or other content you have designed or have responsibility for? Yes No. If yes, what is your response timeframe? Eless than one day, 1-7 Days or more than a week
6	Do you have any comparete blace wide laws and the law
6.	Do you have any corporate blogs, video logs, podcasts or webcasts? Yes No. If yes, please provide the URL(s) for all of them that are located on your corporate website(s):
	and the URL(s) for all of them that are hosted for you by other websites, including social networking sites:
S	ECURITY
1.	Please check all items from the following list that are currently being utilized in your security system and/or plan
	Security firewall Protocols meeting x.509 standards
	Routers Secure remote dialup or access Computerized intrusion detection
	☐ Proxy servers ☐ Computerized intrusion detection ☐ Secure remote maintenance ☐ Mainframe data protocols
	Firewall tunneling Automated security scanner
	☐ Encryption devices ☐ High-speed internet connections
	Active content filtering
	☐Password protection ☐Access restrictions
	Anti-virus scanning
	☐ Hot site ☐ Penetration testing ☐ ISO: compliant ☐ Periodic security audits from third parties
	☐ ISO: compliant ☐ Periodic security audits from third parties ☐ Identification, authentication and integrity protocols
	Continuous monitoring of security alerts from organizations like CERT Other
	Continuous implementation of vendor security patches
	Procedures to address any suspected intrusion and/or respond to security alerts
	Transmission of the data or content of others is encrypted
	Storage of the data or content of others is encrypted
	Other standard(s) and/or certification(s)
	website or website functionality etc.
2.	Do you have established systems and physical security policies and procedures? Yes No. If yes, how often are
	they updated?
	changes and/or updates? Yes No
3.	Do you have established employee guidelines that address systems and Internet usage? Yes No
4.	Which of the following can access your systems via the Internet?
	□business partners
5.	Do you have a Systems/Physical Security Manager? ☐Yes ☐No
6.	Is your disaster recovery program ☐formalized? ☐tested?
7.	How frequently do you back-up data residing on your system? ☐daily ☐every 72 hours ☐weekly ☐other
8.	Do you ever warrant or guarantee that your product and/or service or website has no security vulnerabilities or that your product and/or service will prevent security breaches or the introduction of malicious code into the systems of others? Yes No

9.	Have you experienced or has your system or website been used in any type of security incident or attack (e.g. viruses, denial of service attacks, etc.)? Yes No. If yes, please indicate which of the following happened. (check all that apply) security breach denial of service attack transmission of malicious code (ex: virus) identity theft disclosure of private information credit/debit card fraud repudiation of access other security incident For each item checked above, please describe the incident or attack, impact to you , customers or others and what measures you have to taken to prevent a similar event
	RRORS & OMISSIONS Which of the following do Your quality control procedures include? (check all that apply) Pre-release/pre-dissemination
2.	Do you include all necessary and required product labels, instructions and warnings with all of your products? Yes No. Are the labels, instructions and warnings reviewed and approved by legal prior to inclusion? Yes No
3.	If your product and/or service were to fail, how many customers would be affected? 1-10 10-100 over 100
4.	Indicate the acceptable downtime for your product and/or service according to your typical customers' needs □None □Less than one day □Less than two days □More than two days
5.	What percentage of your products and/or services , upon delivery to your customers, are returned or require fixes?
6.	Have you ever had to recall your products ? ☐Yes ☐No. If yes, please explain
7.	Do you warrant or guarantee any standards of performance for your products and/or services (e.g. delivery and/or completion timeframes, durability, quality? Yes No. If yes, specify which standards
8.	Do you subcontract out any part of your manufacturing operation? (Subcontractors include all contractors, distributors, vendors, strategic partners and/or affiliates, etc. involved in the research, development, distribution, sale of your products and/or services or management of your websites) \Box Yes \Box No. If yes, indicate a) the percentage of your current revenues attributable to the work of subcontractors $\underline{}$ and b) your reasons for the use of subcontractors (check all that apply) \Box as a regular supplement to staff \Box as staff for a particular project \Box for expertise that you do not have in-house \Box distribution \Box other (please explain) \Box Do you make customers aware that subcontractors are being used? \Box Yes \Box No. Are the subcontractors identified as such to customers? \Box Yes \Box No. Describe what controls you have in place to ensure quality work from subcontractors \Box
9.	Do your risk management procedures include the following? (check all that apply) Business documents (customer orders, agreements, etc.) retained formonthsyears _unlimited Maintenance of error/problem/downtime log for life of product and/or service Customer complaint resolution plan Customer notification plan of your discontinuance of a product and/or service or support Customer or product support includingE-mailWebsiteCustomer site visitationFaxIn-house repairsToll-free numbersAvailability:M-F24/7 Formal plan to address any flaws, defects, bugs, anomalies, problems, etc. discovered in your products and/or services or website includingcustomer notification. Method of notification Timeframe from discovery to notify all customersless than one day1-7days1-4weeksover 1 monthFormal service recall plan
10.	Do you use a standard agreement with customers specifying the products and/or services you will provide?

11. Indicate the percentage of your	customer	s subject to	your standard	agreer	nents	%		
12. Please indicate the following:								_
Typical Customer Agreement Size \$			Largest Customer Agreement					
Durationweeksmonthsyears			Size \$ Duration	_weeks	e m	onths	years	-
% of agreements modified or chan-			Type □your s					-
standard agreement%			agreement with	n modif	ications	customer	agreement	
13. Are all customer agreements rev								
Are all changes and/or modificati approved by legal prior to execut	ions to cu ion?	stomer agre ′es	ements and su	ıbcontr	actor/ver	ndor agreem	ents reviewed	l and
15. Are all change orders and/or mocustomer prior to implementation	difications i? ∐Yes	s in writing a ∐No	nd approved b	y your	legal coι	ınsel and siç	ned off on by	,
16. If your website allows e-commer transaction? ☐Yes ☐No17. In the chart below, check each o								
your largest customer agreemen	t and who	the clause	benefits	into yo	ui Stariu	aru custonie	agreement a	anu/or
Clause	Star		omer Agreement benefits		Largest Customer Agreement Clause benefits			
	You	Customer	Mutually Beneficial	N/A	You	Customer	Mutually Beneficial	N/A
Arbitration Clause								
Choice of Law or Jurisdiction								
Force Majeure								
Guarantees/Warranties								
Limitation of Liabilities								
Limitation of Consequential Damages								
Hold Harmless/Indemnification								
Schedule of Deliverables								
Disclaimers								
CURRENT INSURANCE Do you carry Errors & Omissions If yes, please provide the followin Premium\$ Expiration Retroactive Date: Do you carry General Liability? [If yes, does your coverage included Products Liability. If yes, pleased SIR/Deductible \$ P Claims Made or Occurrence	g informa Date Yes de? (check se also pr remium \$	ition Limit \$ Insura]No. If no, e k all that app ovide the fol	Type of Form: Ince Company Ixplain Iyply) Personal Iowing informa	SIR/D	Deductible ims Mad	e \$e orOccu	urrence y	

	What is your desired Limit of Liability? (check all options that interest you) \$\sqrt{\$500,000}\$ \$\sqrt{\$1,000,000}\$ \$\sqrt{\$2,000,000}\$ \$\sqrt{\$5,000,000}\$ \$\sqrt{\$00,000}\$ \$\sqrt{\$00,000}
1.	DO NOT ANSWER THE FOLLOWING QUESTION IF YOU ARE DOMICILED IN MISSOURI Has your errors and omissions/professional liability coverage ever been declined, canceled or non-renewed? No. If yes, please describe why
yc	ELL ALL ou must answer all of the questions and subparts in this section you respond yes to questions 1–3 below, you must provide us with the following info a full description of the circumstances and details including any damages alleged; purchase or agreement (i.e. contract) price involved; the current status of the situation including what you have done and what you are now doing to address the situation; and what you are doing to prevent further incidents or situations.
1.	In the last three years, have any of your customers a) made allegations or complained about the performance or non-performance of your product and/or service? Yes No, b) refused to pay you or stopped paying you because of a problem with your product and/or service? Yes No, c) requested a refund of their payment because of a problem with your product and/or service? Yes No and/or d) complained that your product and/or service was delayed or late? Yes No
2.	Are you aware of any actual or alleged fact, circumstance, situation, error or omission, or issues with your website, content , product or service (including but not limited to, product, intellectual property, privacy and security issues) which may reasonably be expected to result in a claim being made against any of you ? Yes
3.	Have any of you or any of your predecessors in business, affiliates or any of their past or present partners, owners, officers, sales persons or employees been investigated and/or cited by any regulatory agency arising out of their activities? Yes No
cla	rou respond yes to question 4 below, you must provide us with the following information about each and every im, suit or proceeding a full description including damages alleged; current status; loss runs, if applicable; and amounts of reserves, legal expenses paid to date, settlements or judgments Have any claims, suits or proceedings relating to your products or services been brought during the past three years against any of you or any of your predecessors in business, affiliates or against any of your or their past or present partners, owners, officers, sales persons or employees? Yes No
۲hi	PRESENTATIONS is application must be signed by an authorized partner, officer or other principal of the primary entity seeking verage or by the proprietor of a proprietorship. By signing this application, you represent and agree to items 1

- 1. You are acting on behalf of all persons and entities for which you are seeking insurance;
- 2. The statements and answers in the application and all attachments to it are accurate and complete. Additional information provided in response to subsequent questions and requests will also be accurate and complete:
- 3. Statements and information that you provide that are attached to or that supplement this application are deemed to be incorporated into the application, and the application will be deemed to be incorporated into and a part of any policy that is issued;
- 4. The statements, answers and additional information are representations by you; they are a material inducement to us to provide insurance or a proposal for insurance; and you intend for us to rely upon them;
- 5. Any policy that we issue will be issued in reliance upon those representations;

- 6. You will report to us immediately, in writing, all changes in your business or circumstances that would result in a different statement or answer or different information than the ones you have previously provided to us when the change becomes known to you between the date of this application and the effective date of the policy, if a policy is issued. We reserve the right to modify or withdraw any proposal for insurance that we offer when we receive information about such changes;
- 7. If the application, including attachments and supplements, contains inaccurate, false or incomplete information or if you fail to provide notice of changes as required, we may declare any policy that has been bound or issued to be null and void, and we will not provide any coverage.

STOP! BEFORE YOU SIGN THIS APPLICATION, READ THE APPLICABLE FRAUD WARNING ON THE FOLLOWING PAGE

Signature of AUTHORIZED SIGNATORY	Date
Printed Name of AUTHORIZED SIGNATORY	Title
Producer/Broker Name and License Number	

FRAUD WARNINGS

Alabama, Alaska, Arizona, Arkansas, California, Connecticut, Delaware, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, North Carolina, North Dakota, Oregon, Rhode Island, South Carolina, South Dakota, Texas, Utah, Vermont, West Virginia, Wisconsin, Wvoming

NOTICE: In some states, any person who knowingly, and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or, for the purpose of misleading, conceals information concerning any fact material thereto, may commit a fraudulent insurance act which is a crime in many states.

Colorado

It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claiming with regard to a settlement or award payable for insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

District of Columbia

WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida

Any person who knowingly and with intent to injure, defraud or deceive any insurance company files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Hawaii

For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

Kentucky

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Louisiana

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Maine, Tennessee, Virginia, Washington

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, and denial of insurance benefits.

New Jersey

Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

New Mexico

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

Ohio

Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Oklahoma

WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Pennsylvania

Any person who knowingly and with intent to defraud any insurance company, or other person, files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.